

New Maple Grove – Arbor Lakes Branch Frequently Asked Questions (FAQ's)

Q: What is the address of the new Maple Grove Arbor Lakes branch?

A: The new Maple Grove Arbor Lakes Branch is located at 11121 Fountain Drive, Maple Grove, MN 55369, just off Zachary Lane and Fountains Drive, across from Costco and Lowe's Home Improvement. [Click here](#) for Google Map.



Q: When will the new Maple Grove Arbor Lakes branch open?

A: The new Maple Grove Arbor Lakes Branch will open on Monday, October 21st. The drive-thru will open at 8:30am and the lobby will open at 9:00am. The new Maple Grove Arbor Lakes Branch is located 11121 Fountain Drive, Maple Grove, MN 55369, just off Zachary Lane and Fountains Drive, across from Costco and Lowe's Home Improvement. [Click here](#) for Google Map.

The last day of service at our Maple Grove branch at 9353 Jefferson Hwy, Maple Grove, MN 55369 will be on Saturday, October 19th at 12pm (lobby and drive-thru).



New Maple Grove – Arbor Lakes Branch Frequently Asked Questions (FAQ's)

Q: What are the hours of the new Maple Grove Arbor Lakes branch?

A: The hours of the Maple Grove Arbor Lakes branch will remain the same:

Lobby Hours:

Monday thru Friday 9:00am to 5:00pm

Saturday 9:00am to 12:00pm

Drive-Thru Hours:

Monday thru Friday 8:30am to 5:00pm

Saturday 9:00am to 12:00pm

Q: When is the last day I can make transactions at the current Maple Grove branch on Jefferson Hwy?

A: The last day of service at our Maple Grove branch at 9353 Jefferson Hwy, Maple Grove, MN 55369 will be on Saturday, October 19th at 12pm (lobby and drive-thru).

Q: Will the current Maple Grove branch employees move to the new branch?

A: Yes, the current Maple Grove branch employees will move to the new Maple Grove Arbor Lakes branch to serve members.

Q: Why is the Maple Grove branch moving locations?

A: The Maple Grove branch is re-locating to a more visible, highly trafficked and growing area, allowing an expansion of our corporate office. Members will still have 24/7 ATM access at our 9353 Jefferson Hwy location.

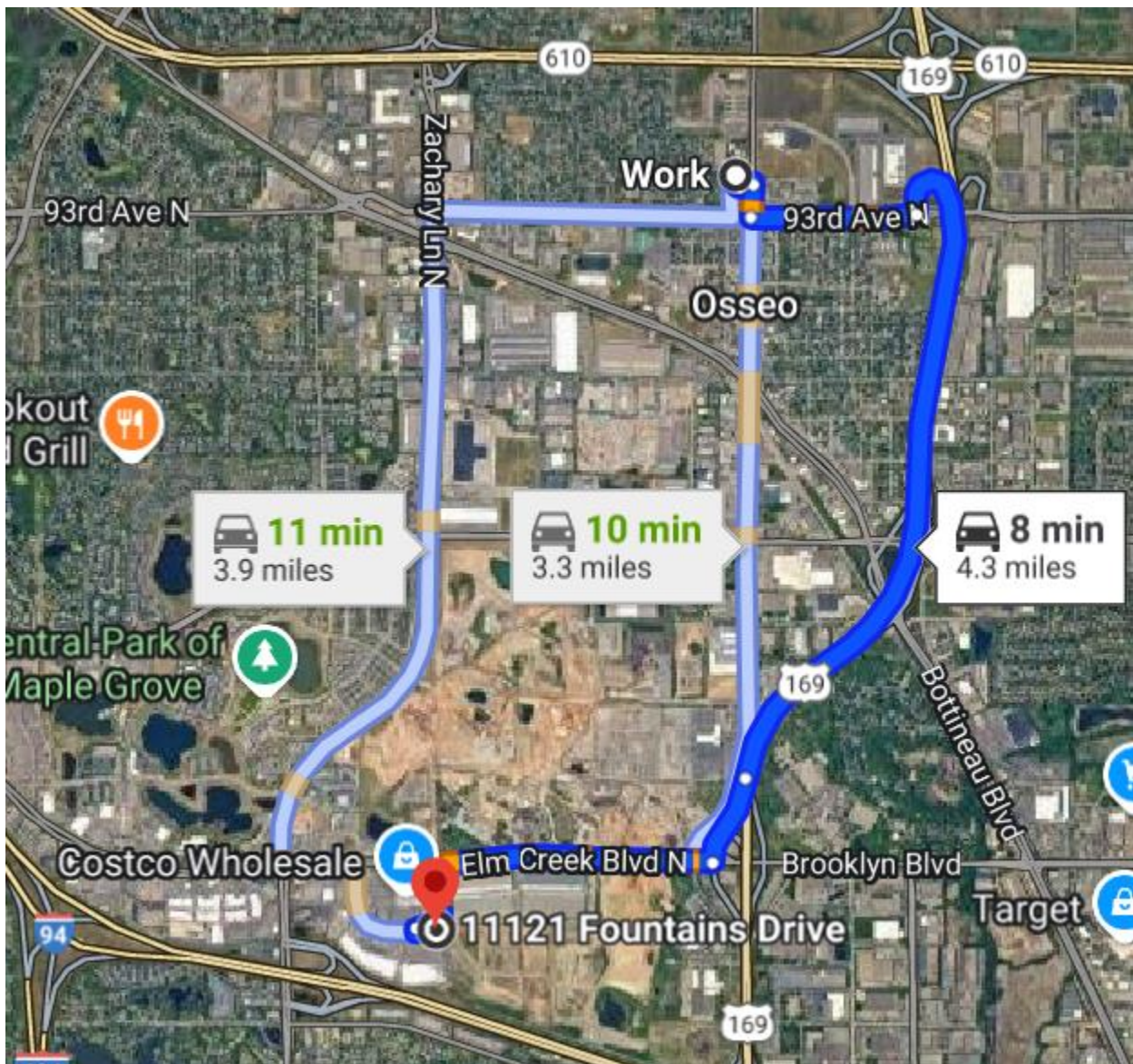
Q: How will members be served at the new Maple Grove Arbor Lakes branch?

A: Members will enjoy personal service, as well as convenience with our new innovative 24/7 Interactive Teller Machine (ITM) and other digital capabilities that offer financial education learning opportunities.

New Maple Grove – Arbor Lakes Branch Frequently Asked Questions (FAQ's)

Q: What is the distance from the previous Maple Grove Branch to the new Maple Grove Arbor Lakes Branch?

A: It's 3.5 miles from the previous Maple Grove branch (9353 Jefferson Hwy) to the new Maple Grove Arbor Lakes branch (11121 Fountains Dr). Depending on time of day, it would take 8 minutes to drive between the two locations. [Click here](#) for Google directions.





New Maple Grove – Arbor Lakes Branch Frequently Asked Questions (FAQ's)

Q: What products and services will be available at the new Maple Grove Arbor Lakes branch?

A: The new Maple Grove Arbor Lakes branch will be a full-service branch, offering all the same products and services; deposits, loans, mortgage services, investment services, insurance agency, business and commercial services. Members will enjoy personal service, as well as convenience with our new innovative 24/7 Interactive Teller Machine (ITM) and other digital capabilities that offer financial education learning opportunities.

Q: What is an Interactive Teller Machine (ITM)?

A: The Interactive Teller Machine (ITM) allows members to complete any transaction they would normally do inside the bank – withdrawals, deposits, transfers, loan payments, balance inquires, and receive remote assistance from a TopLine representative via live video chat.

Q: When is the Grand Opening of the new Maple Grove Arbor Lakes branch?

A: The Grand Opening of the new Maple Grove Arbor Lakes branch will be celebrated from November 4th through 9th.

Q: What specials will be available to members during the Maple Grove Arbor Lakes branch Grand Opening?

A: Daily –

- Stop in to complete a card to enter into a daily drawing to have your cell phone bill paid! (Up to \$150, funds deposited into Share Savings account, 3 winners will be picked)
- Specials:
 - TopLine Savings Account
 - Certificate
 - Checking account
- Free Car Buying Service

Q: Will TopLine continue to support social responsibility efforts in Maple Grove and surrounding communities?

A: Yes, TopLine continue to support social responsibility efforts in Maple Grove and surrounding communities.